

Surveys

Figures in brackets are the national average (not yet available for 2014/15)

Adult Social Care Survey					
Measure	Description	Aim	2014/15	2013/14	2012/13
ASCOF 1A	Social care related quality of life	High	18.8	19.0 (18.9)	18.9 (18.9)
ASCOF 1B	Proportion of respondents who felt they had control over their daily life	High	74.0%	75.0% (76.5%)	74.4% (75.8%)
ASCOF 3A	Proportion of service users satisfied with their care and support	High	66.0%	60.1% (64.7%)	67.9% (64.3%)
ASCOF 4A	Proportion of service users who feel safe	High	65.0%	67.3% (66.0%)	60.3% (65.2%)
ASCOF 4B	Proportion of service users who state that services they receive made them feel safe	High	89.0%	90.4% (80.6%)	89.3% (79.8%)

Carer's Survey					
Measure	Description	Aim	2014/15	2013/14	2012/13
ASCOF 1D	Carer's reported quality of life	High	7.4	No Survey	7.9 (8.1)
ASCOF 3B	Overall satisfaction of carers with social services	High	41.2%	No Survey	43.3% (42.7%)
ASCOF 3C	Proportion of carers who have been included or consulted in discussions about the cared for person	High	72.5%	No Survey	75.6 (73.0%)
ASCOF 3D	Proportion who find it easy to find information (cares and service users)	High	71.0%	No Survey	70.3% (71.8%)